

The Institute of Commercial Management

SUBJECT SYLLABUS



PUBLIC SERVICE ETHICS
(0706)

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Introduction

- The Comparative Dimension
- Theory and Practice
- Managerial Focus
- Regime Values

Ethical Issues

- Issues Enduring and Universal
- UK Experience
- Managers' Perspectives

Ethical Theory and Public Service Principles

- Theory
- Principles in the Public Services

The Public Service Ethos

- Is There a Public Service Ethos
- The Threat to the Public Service Ethos
- Implications of the Undermining of the Public Service Ethos

Roles, Relationships and Rules

- Concept of Trust
- Minister–Civil Servant Relationship
- Professional Relationships and Trust
- Managing Across Organisational Boundaries and Partnerships
- Rules and Non-governed Behaviour

The Organisational Dimension

- Organisational Forms and Structures
- The Fabric of the Organisation
- Organisational Culture and Control
- Organisational Control and Individual Morals
- Whistleblowing

Ethics and Evaluations

- The Ethical Context
- Models of Performance Measurement
- Performance Appraisal
- Performance and Control

Ethical Training for Decisions

- Ethical Decisions in the Short Term
- The Moral Development of the Individual
- The Learning Organisation
- The Learning Society

Conclusions

- The Purpose of Government
- Theory and Practice
- Obligations and Relationships
- Ethical Enforcement
- Traditions and Practices
- Learning, Evaluation and Ethics

Reading List

Main Text:

Alan Lawton, Ethical Management for the Public Services, (Open University Press, 1998, ISBN 0335199194)